

Lean Six Sigma Green Belt Certification (Admin / HC Version)

Our self-paced online Lean Six Sigma Green Belt program covers all of the topics our classroom version covers. This version is intended for healthcare and administrative (business process) clients. The format includes audio-visual presentation, case studies / readings, and test completion. And, like our classroom version, students will have the ability to contact the instructor with questions and requests for feedback on ideas and case exercises. The program is self-paced and up to 6 months are allotted to complete it; students will have access to the program for 1 year. Upon completion of the program (including a final test), students will receive a certificate (Certified Lean Six Sigma Green Belt) and 6 CEU's (Continuing Education Units).

The program also provides students with a SigmaXL software license and multiple templates that they can modify to suit their own needs.

The program covers the following subject matter:

- Lean Six Sigma Principles and Overview
- Lean Six Sigma Implementation
- Project Selection
 - NPV (Net Present Value) Analysis
 - Value Stream Mapping
- Lean Six Sigma Teams
 - o Team Facilitation
 - Brainstorming Techniques
- Define Phase
 - Team Project Charter and Work Plan
 - Project Stakeholder Analysis
 - Measurable Customer Requirements
 - Requirements Statements
 - Defining the Problem
 - Process Mapping
 - o SIPOC
- Measure Phase
 - Measurement Concepts
 - How to Determine What to Measure
 - Sampling Plans
 - Data Collection Methods and Forms
 - o Developing Baseline Defect Measures
 - Process Capability



- Analyze Phase
 - Data Analysis- Exploring
 - Pareto Analysis
 - Run Chart,
 - Histogram/Frequency Plot
 - Cause and Effect Analysis
 - Scatter Plot or Correlation Diagram
 - o Multi-Vari Charts
 - \circ FMEA
 - Inferential Statistics and Hypothesis Testing Overview
 - Design of Experiments Overview
- Improve Phase
 - o Generating Creative Solutions- Brainstorming
 - Analyzing and Selecting Solutions- Decision Matrix
 - o **5S**
 - o Autonomous Maintenance / TPM
 - Quick Changeover / SMED
 - Line Balancing/Operator Balance Charts
 - Continuous Flow Layouts
 - o Kanban/Pull Systems
 - o Kaizen Events
 - o Pilot Testing
 - Full-Scale Implementation
- Control Phase
 - Control Plan Elements
 - o Statistical Process Control

Features of the e-learning interface include audio-visual presentations, audiovisual case examples/acted out scenarios, glossary, practice and final quiz/test. These are pictured on the following pages.













